



Krups 963 Water Heater Replacement

Replacing a faulty or broken water heater in your coffee maker.

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TOOLS:

- [Phillips #2 Screwdriver](#) (1)
 - [Phillips #0 Screwdriver](#) (1)
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Step 1 — Removing Bottom Screws



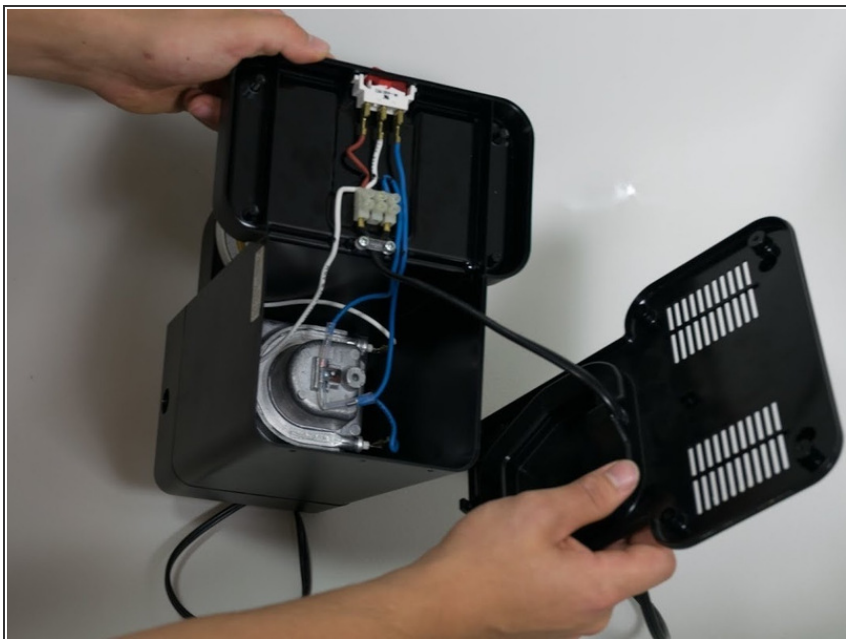
- ⚠ Make sure the device is unplugged before continuing.
- Use a Phillips size 2 screwdriver to remove the four 12mm screws found on the bottom of the machine.

Step 2



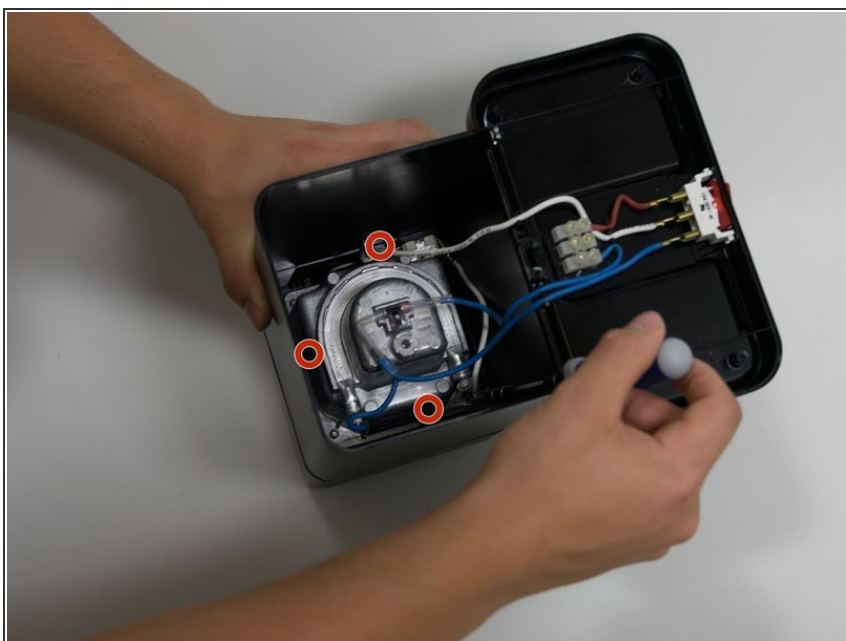
- Remove the single black Phillips size 0 10mm length screw on the back of the machine.

Step 3



- Remove the bottom cover from the machine and slide it down the power cord.

Step 4 — Top Cover



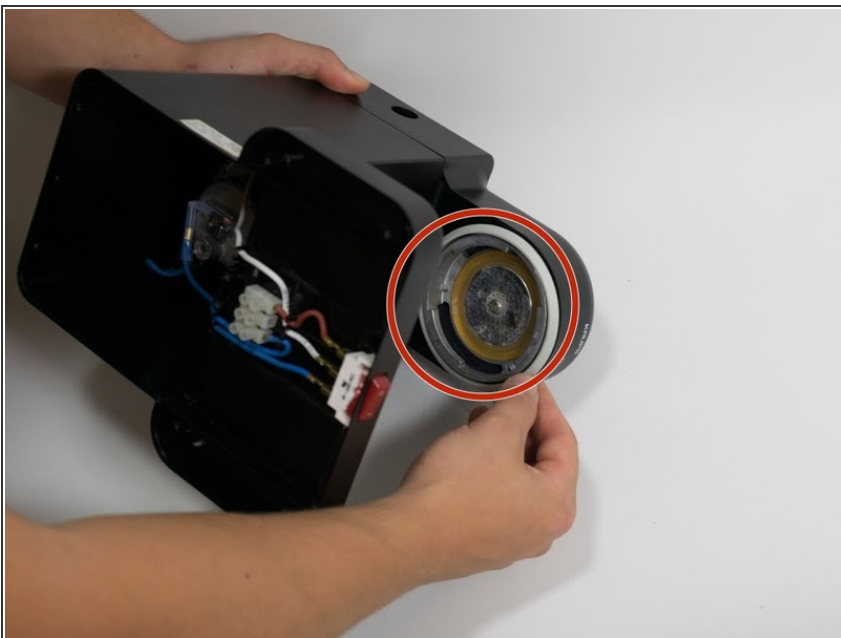
- Remove the three 60mm Phillips size 0 screws holding the top cover on.

Step 5



- Remove the top cap of the machine by turning it in a counter-clockwise motion.

Step 6



- Remove the grey plastic ring from the rim of the filter basket holder.

Step 7



- Lift and remove the top black plastic cover from the machine.

Step 8 — Water Heater



- Use a Phillip size 2 screw driver to remove the four 15mm screws holding the pump to the machine's base.
- Lift the water heater up and remove it from the base.

To reassemble your device, follow these instructions in reverse order.

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